

Our program updates related to Coronavirus (Covid-19)

Services Now for Adult Persons, Inc. (SNAP) is monitoring the situation carefully, and we want to do all we can to keep our clients and staff safe. As you know, things are changing rapidly.

Due to the recent health situation, some changes have been put into place to ensure that we serve you as best as possible while keeping your health and safety as our first concern.

Please note, as of **Monday, March 16, 2020**, per instructions from the Office of the NYC Mayor, our senior centers have been closed until further notice.

As of **Monday, March 30**, Grab and Go Meals have also been stopped. The City, State, and Federal Governments have all strongly advised older adults to remain in their homes and to avoid congregating with other people.

Staff from both centers, SNAP of Eastern Queens & SNAP Brookville, are working remotely and still available to assist you via phone between the hours of 8:30am and 4:30pm, Monday to Friday.

SNAP of Eastern Queens Contact Information:

- Senior Center members that need to speak to a staff member, please call (917) 745-2203.
- Case Management Clients that need assistance, please call (347) 551-0663.
- You may also leave a message in our general mailbox at (718) 454-2100, if you are calling before 8:30am or after 4:30pm and someone will return your call on the next business day.
- You can also email us at info@snapqueens.org.

SNAP of Brookville Contact Information:

- To reach Cathy Cahn, Assistant Director please call (347) 463-7331
- To reach Nicole Mador, Social Worker please call (917) 584-0561
- You can also dial our main number (718) 525-8899 and leave a message on extension 103, if you are calling before 8:30am or after 4:30pm and someone will return your call on the next business day.
- You can also email us at info@snapqueens.org.

Caregiver Program of SNAP is working remotely and still available to assist you.

- If you are interested in joining our program or are a current client requiring assistance, please call (718) 683-4140 between the hours of 8:30am and 4:30pm.
- You can also email us at thecaregiverprogram@snapqueens.org.
- All support groups will be conducted through tele-conference and members will be contacted by their facilitator to for further instructions on how to access the telephone network.

We will be sending out ROBO CALLS with any and all updates. If you are not currently enrolled in ROBO CALL, please call us at (718) 454-2100 and we will add you to the list.

We want to thank you all for your patience during this time as we do the best we can to deal with this unprecedented situation. We hope to return to normal operations soon. Do not hesitate to reach out should you have any concerns.

The New York State Department of Health has set up a hotline specifically for COVID-19. The number is 1-888-374-3065.

Thank you and stay safe.

Sincerely,

A handwritten signature in cursive script that reads "Paola Miceli". The signature is written in a light gray or blue ink.

Paola Miceli, MPA
CEO/President
Services Now for Adult Persons, Inc.